



# The Australian Stock Investment Group

## PRIVACY STATEMENT

This Privacy Statement sets out the policy of The Australian Stock Investment Group Pty Ltd for handling your personal information. We are committed to protecting your privacy and to compliance with the Privacy Act 2000 and the National Privacy Principles.

### Collection/Retention of Personal Information

The Australian Stock Investment Group collects and retains information such as your name, contact details, identification confirmation details and bank account details. This information is collected for the purpose of providing you with access to, and information about, our products and services.

The Australian Stock Investment Group does not collect or hold sensitive information.

If you are receiving communications from the Australian Stock & Investment Group and do not wish to receive this information any longer, you may remove your name from our list either by calling on 1300 365 839, emailing to [privacy@theasigroup.com.au](mailto:privacy@theasigroup.com.au), or you may also write. Please address your correspondence to: The Compliance Manager, P.O. Box 115, Broadbeach, Queensland, 4218. Please allow 2 weeks for your request to be processed.

### Disclosure of personal information

The Australian Stock Investment Group may disclose some or all of your information to related parties or external parties who act on our behalf in the operation of our business. Such external parties are required and committed to protecting your privacy. The Australian Stock Investment Group will not otherwise disclose your personal information without your consent, except as authorised by privacy laws.

### Access to your personal information

Upon written request to The Australian Stock Investment Group, we can provide you with copies of information we hold about you. A reasonable fee for processing your request may be charged in some circumstances.

To assist us with keeping your information up to date, please contact us with your up to date information by emailing us at [privacy@theasigroup.com.au](mailto:privacy@theasigroup.com.au), or you may also write to us. Please address your correspondence to: The Compliance Manager, P.O. Box 115, Broadbeach, Queensland, 4218. Please allow 2 weeks for your request to be processed.

### Security of your personal information

The Australian Stock Investment Group is committed to protecting the integrity and security of personal information we hold about you. We take all reasonable precautions to preserve the security of cookie and personal information received, and to protect your information from unauthorised use, access, disclosure and modification.

The Australian Stock Investment Group use “ cookies ” (text files placed on your computer by our web page server) to enhance the service we provide and improve your interactions with our website. You acknowledge and accept that your use of The Australian Stock Investment Group website implies your acceptance of the terms of this Privacy Statement.

## **Queries/Complaints regarding privacy**

If you have any questions, concerns or complaints about our information handling practices, please contact us at:

Phone: 1300 365 839

Fax: 1300 365 183

Email: [privacy@theasigroup.com.au](mailto:privacy@theasigroup.com.au)

If you are not satisfied with how your complaint is handled, you have the right to refer your complaint to The Office of the Federal Privacy Commissioner.